# Offer characteristics

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|---|---|---|---|
| **Operator** | | | INTRED |
| **Offer status** | | | AVAILABLE FOR SUBSCRIPTION |
| **Offer subscription start date** | | | 01/01/2021 |
| **Offer subscription end date** | | | NO |
| **Reference territory** | | | ITALY |
| **Commercial name** | | | VOICE |
| **Offer type** | | | BASIC PLAN |
| **If an option, compatible basic plans** | | | - |
| **Web page where it is published** | | | www.agcom.it/trasparenza-tariffaria |
| **Reference market** | | | TELECOMMUNICATIONS |
| **Payment method** | | | SUBSCRIPTION |
| **Target customers** | | | Existing customers, new customers (new line), new customers with number portability |
| **Network technology** | | | WLR or ULL |
| **Internet connection speed** | Download | *Mbps* | - |
| | Upload | *Mbps* | - |

| | | | **List price** | **Promotional** |
|---|---|---|---|---|
| **Activation price** | Existing customers | *euros* | from 95.00/line to 299.00/socket | - |
| | New customers (new line) | *euros* | from 95.00/line to 299.00/socket | - |
| | New customers with number portability | *euros* | from 25.00/line to 75.00/socket | - |

| | | |
|---|---|---|
| **Promotion duration** | *months* | - |
| **Deactivation cost** | *euros* | from 25.00 to 300.00 |
| **Minimum contract term** | *months* | *12* |
| **Withdrawal cost** | *euros* | *0* |

| | | | | | **Standard** | **Promotional** |
|---|---|---|---|---|---|---|
| **Price** | Flat charge | | | *euros/month* | from 17.00 to 52.00/channel | - |
| | Usage-based charge | Voice charges | Connection charge | *euros* | - | - |
| | | | Fixed to fixed | *euros/minute* | 0.01 | - |
| | | | Fixed to mobile | *euros/minute* | 0.08 | - |
| | | | Mobile to mobile | *euros/minute* | - | - |
| | | | Mobile to fixed | *euros/minute* | - | - |
| | | Charge per SMS | | *euros* | - | - |
| | | Internet charges | By volume | *euros/GB* | - | - |
| | | | By time | *euros/minute* | - | - |

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|---|---|---|---|---|
| **Services included in the flat/fixed charge** | Voice from fixed line | To fixed | *minutes/month* | - |
| | | To mobile | *minutes/month* | - |
| | Voice from mobile | Same operator network (ON NET) | *minutes/month* | - |
| | | Other operator network (OFF NET) | *minutes/month* | - |
| | SMS | Same operator network (ON NET) | *SMS/month* | - |
| | | Other operator network (OFF NET) | *SMS/month* | - |
| | Internet | By volume | *GB/month* | - |
| | | By time | *hours/month* | - |

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