Offer characteristics

Operator			INTRED
Offer status			AVAILABLE FOR SUBSCRIPTION
Offer subscription start date			01/01/2021
Offer subscription end date			NO
Reference territory			ITALY
Commercial name			VOIP
Offer type			BASIC PLAN
If an option, compatible basic plans			-
Web page where it is published			www.agcom.it/trasparenza-tariffaria
Reference market			TELECOMMUNICATIONS
Payment method			SUBSCRIPTION
Target customers			Existing customers, new customers (new line), new customers with number portability
Network technology			VOIP
Internet connection speed	Download	*Mbps*	-
	Upload	*Mbps*	-

			List price	**Promotional**
Activation price	Existing customers	*euros*	from 5.00 to 10.00/channel	-
	New customers (new line)	*euros*	from 5.00 to 10.00/channel	-
	New customers with number portability	*euros*	from 5.00 to 10.00/channel	-

Promotion duration	*months*	-
Deactivation cost	*euros*	from 25.00 to 300.00
Minimum contract term	*months*	*12*
Withdrawal cost	*euros*	*0*

					Standard	**Promotional**
Price	Flat charge			*euros/month*	from 3.00 to 5.00/channel	-
	Usage-based charge	Voice charges	Connection charge	*euros*	-	-
			Fixed to fixed	*euros/minute*	0.01	-
			Fixed to mobile	*euros/minute*	0.08	-
			Mobile to mobile	*euros/minute*	-	-
			Mobile to fixed	*euros/minute*	-	-
		Charge per SMS		*euros*	-	-
		Internet charges	By volume	*euros/GB*	-	-
			By time	*euros/minute*	-	-

Services included in the flat/fixed charge	Voice from fixed line	To fixed	*minutes/month*	-
		To mobile	*minutes/month*	-
	Voice from mobile	Same operator network (ON NET)	*minutes/month*	-
		Other operator network (OFF NET)	*minutes/month*	-
	SMS	Same operator network (ON NET)	*SMS/month*	-
		Other operator network (OFF NET)	*SMS/month*	-
	Internet	By volume	*GB/month*	-
		By time	*hours/month*	-

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